

## Macquarie Data Centres.

Secure. Sovereign. Compliant.





## Secure. Sovereign. Compliant.

We house and protect data for the world's biggest hyperscalers, cloud and Al, global Fortune 500 companies, multinational enterprises and 42% of the Australian Federal Government. Our portfolio of data centres are highly connected and backed by certified engineering services to support even the highest density workloads.

We do hard well, and we've never met a reference architecture we couldn't handle.

### More than colocation.

Australia's most experienced data centre operator with a 24+ year track record for operational excellence, safety and uptime.



#### **Data centres** purpose built for Al and cloud.

We're experienced in high-density and critical workloads with fungible designs that accommodate hybrid air and liquid cooling options.



#### **Design and** commercial flexibility.

We offer flexible and adaptable solutions for any reference architecture. alongside flexible commercial models.



#### **Operational**





#### Excellence.

Our data centres are supported by 200+ government cleared engineers who are onsite for everything from regular maintenance to urgent assistance for customers IT.



#### We consistently achieve industryleading NPS scores of 80+.

We wrote the book on customer service. Literally. NY Times best selling author Joseph Michelli wrote the book 'Customer Magic' on our market leading customer experience.



#### Compliant with the highest Government security standards.

Our sovereign data centres are part of Australia's critical infrastructure and are **Certified Strategic** by the Australian Federal Government.



#### Part of the **ASX-listed** Macquarie **Technology Group.**

We're all-Australian owned, with no foreign debt and a strong balance sheet to offer transparency and reliability.



#### **Australian market** specialists.

A sovereign provider that knows the Aussie market better than anyone to offer you a secure gateway into Australia.



We offer flexible wholesale and partnership models to support you and your customers here in Australia.

Our strategically placed data centres can become a sovereign, secure and compliant part of your digital ecosystem. We're built for scale to accommodate you now, and grow with you in the future.



## Meet our Data Centres.

#### Macquarie Park Data Centres Campus

Our flagship campus in Sydney's North Zone with up to 63MW.

#### Canberra Bunker Campus

Security bunker built for the Australian Federal Government and it's partners.

#### **Sydney CBD**

In the heart of Sydney's CBD.













### IC3 Super West. 45MW IT Load.

Our flagship 63MW campus in Sydney's north zone, designed for AI and cloud.

Location. Location.

Strategically located in Sydney's north zone, the heart of Australia's technology district and a short 15-minute drive north of the Sydney CBD.

- DA approved and under construction.
- Entire end state power secured.
- Fungible design with hybrid air and liquid cooling options.
- 30,000sqm facility with dedicated customer office and storage space.
- Compliant with the highest Australian Federal Government security standards.



## Our team is your team.

#### Intellihands





Technical support and fault finding.



Urgent assistance.



Regular or adhoc maintenance.



Device restart through to entire build.



Do an inventory of a rack including taking photos.



Unpack, rack, configure and connect new equipment.



Console to servers to perform scripted tasks or to operate as remote hands.



Swap faulty equipment.



Escort a contractor to perform required task.



# Australia's most experienced data centre provider.

- Tier III designed & certified
- ISO 27001 Information Security Management
- ISO 9001 Quality Management System
- ISO 14001 Environmental Management System
- ISO 45001 OH&S Management System
- SSAE SOC 1 Type I and II
- SSAE SOC 2 Type I and II
- PCI DSS 3.2 for Financial Services
- Critical Infrastructure and Certified Strategic by the Australian Federal Government
- 200+ Australian Federal Government-cleared engineers
- ASIO T4 Intruder Resistant
- SCEC Zone 4 compliant halls
- Defence Industry Security Program (DISP) certified
- IRAP Assessed Infrastructure



# Here for you today. Growing with you tomorrow.



We're on a hyper growth journey and are expanding our footprint fast. Our 10 year pipeline includes acquiring new campuses in Sydney's strategic north zone.

